

Consumer Sentinel Complaint Statistics and Trends for Colorado

January 1 - December 31, 2001

Total Number of Fraud and Identity Theft Complaints from Colorado Consumers = **3351**



Fraud Complaints from Colorado Consumers = 2116

Top Fraud Complaint Categories for Colorado Consumers

Rank	Top Categories	Complaints	Percentage*
1	Internet Auctions	306	14%
2	Internet Services and Computer Complaints	230	11%
3	Shop-at-Home/Catalog Sales	228	11%
4	Advance-Fee Loans and Credit Protection/Repair	179	8%
5	Prizes/Sweepstakes and Lotteries	171	8%

Top Fraud Complaint Categories Against Colorado Companies

Rank	Top Categories	Complaints	Percentage*
1	Internet Auctions	432	32%
2	Magazines and Buyers Clubs	348	26%
3	Internet Services and Computer Complaints	127	9%
4	Shop-at-Home/Catalog Sales	100	7%
5	Business Opps and Work-at-Home Plans	58	4%

Amount Paid Reported by Colorado Consumers

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid Reported**
2116	\$3,831,923	1556	74%	\$2,463

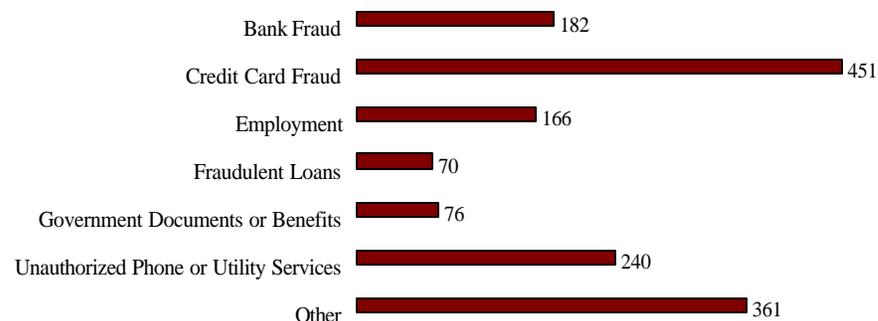
*Percentage is based upon the total number of fraud complaints from Colorado consumers and the total number of fraud complaints against Colorado companies, respectively.

**Average amount paid is based upon the total number of fraud complaints where amount paid was reported by Colorado consumers.



Identity Theft Victims in Colorado = 1235

Complaints by Identity Theft Type¹



¹ Note: Many identity theft victims experience more than one type of identity theft. These figures represent the number of identity theft complaints by type, NOT the number of identity theft victims.

Top Identity Theft Victim Locations

Victim City	No. of Complaints
Denver	224
Colorado Springs	127
Aurora	104
Littleton	63
Arvada	40